

# Road Hazard Lifetime Tyre Warranty

## Warranty Claim Form

To ensure a prompt and accurate response to the warranty claim, all relevant parts of this form must be fully completed and clearly legible.

<b>Date of Claim</b>		<b>Retailer Reference Code</b>	
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Tyre User Information:		Tyre Retailer Information:	
Name		Name	
Address		Address	
Email		Email	
Tel		Tel	

Vehicle Information:			
Make / Model			
Registration number		Year of Manufacturer	

Q1: Tyre Purchase		Supplying Company Information:	
Did you (the retailer) purchase the tyre directly from Nankang UK?		Name	
If you answered YES please proceed to Q2 overleaf. If you answered NO please provide full details of your Nankang supplying wholesaler / agent before continuing to Q2.		Address	
		Email	
		Tel	

Q2: In the professional opinion of the retailer / inspector of the tyre:	
Is the warranty claim due to road hazard damage?	
Is the warranty claim due to a manufacturing defect?	

Full Description of the Complaint
For example: 15cm cut on outer sidewall, consistent with kerbing impact

Tyre Information:			
Size		Date Fitted	
Pattern		Date Removed	
Speed Code		Tyre Mileage	
Load Index			

Tyre Information:							
Dot Code							
Remaining Tyre Depth(s)	1	2	3	4			

Please outline / detail the solution given to the tyre user
For example: New Nankang tyre supplied with a discount of 50% applied

If you (the retailer) purchased the tyre(s) directly from Nankang UK, then please forward this claim form to Nankang UK by emailing [warranty@nankangtyre.co.uk](mailto:warranty@nankangtyre.co.uk) or by fax to 0121 5721791. You can also post to Nankang Tyre UK, 1 SGS Business Park, Oldbury Road, West Bromwich, West Midlands, B70 9DP.

**Important – Please retain all warranty claimed tyres until Nankang give authority to dispose of them. For quality control purposes, Nankang may wish to arrange collection and/or inspection any defective tyres)**

If you (the retailer) purchased the tyre(s) from a Nankang wholesale agent then please send this form along with the claimed tyre(s) directly to your wholesale agent. Your wholesale agent will pass on the relevant credit note in due course.